

Criterion II

Teaching – Learning and Evaluation

STUDENT SATISFACTION SURVEY
YEAR 2019 -2020 (Key Indicator 2.7.1)

Student Satisfaction Survey 2019 - 2020

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About Student Satisfaction Survey:

Our college conducted Student Satisfaction Survey for the academic year 2019-20 as a part of the NAAC Accreditation process. This survey focuses mainly on the Teaching Learning Process. It is the most important academic function of an educational institution. The survey is important and needs to be conducted every year and the report of it is to be submitted with every year's AQAR. The results of the survey are taken into account in the accreditation process by NAAC. It captures the student responses from the Higher Education Institutions (HEI). The survey gives an opportunity to students to have their say in assessment and quality improvement process.

Methodology:

Our college has been conducting such surveys over the years. Till last year college used to conduct survey in black and white but this year we conducted it online without wasting even a single piece of paper. This year in all, 882 students from the entire population of 4600 students have participated in the survey. The survey was done using the Google Form and the links of the survey were shared with students through the Whatsapp Groups, text messages and emails. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a **scale of 0 to 4**. The result of this survey is based on the response of **882** students. Without any coursing or promoting near about 20% of the total strength of the college responded to the survey. In the future, the college will try to make the process of Teaching and Learning more inclusive by encouraging more and more students to participate in this survey.

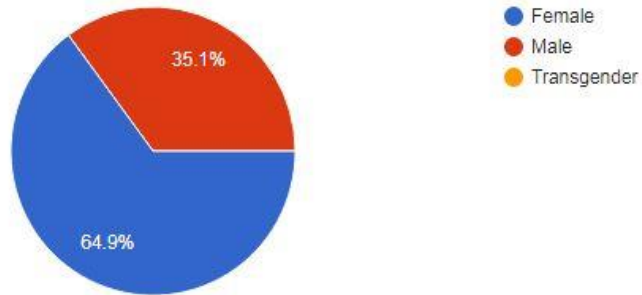
The findings:

The findings of the survey were discussed by the committee members along with IQAC. The suggestions were conveyed to the college authorities so that they are converted into actionable inputs in the academic planning for the next year i. e. 2020-21.

Student Satisfaction Survey 2019 - 2020

Gender

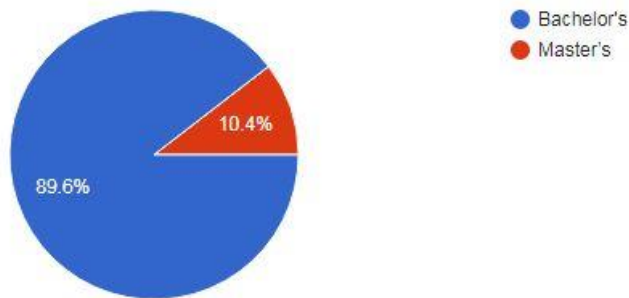
882 responses



Sr. No.	Gender	Student Count	Students Responses in %
1	Female		64.9
2	Male		35.1
3	Transgender		-----

What degree program are you pursuing now?

882 responses

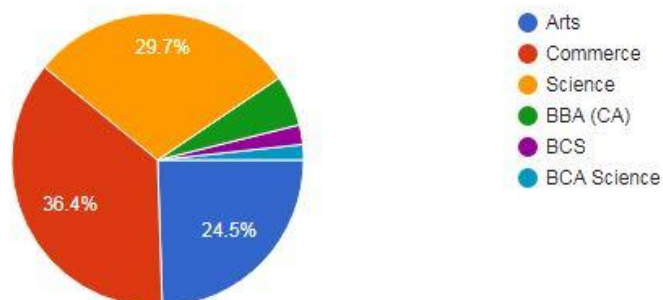


Sr. No.	Program	Student Count	Students Responses in %
1	Bachelor's		89.6
2	Master's		10.4

Student Satisfaction Survey 2019 - 2020

What subject area are you currently pursuing?

882 responses

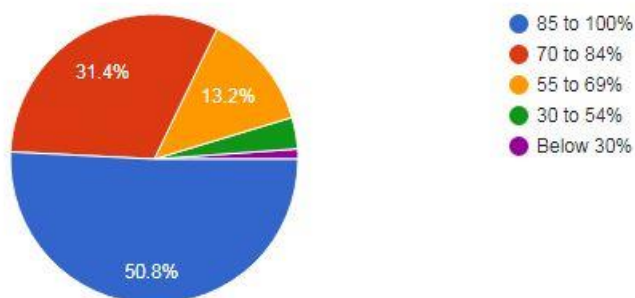


Sr. No.	Subjects currently pursuing	Student Count	Students Responses in %
1	Arts	216	24.5
2	Commerce	321	36.4
3	Science	262	29.7
4	BBA(CA)	49	5.6
5	BCS	19	2.2
6	BCA Science	15	1.7

Student Satisfaction Survey 2019 - 2020

1. How much of the syllabus was covered in the class?

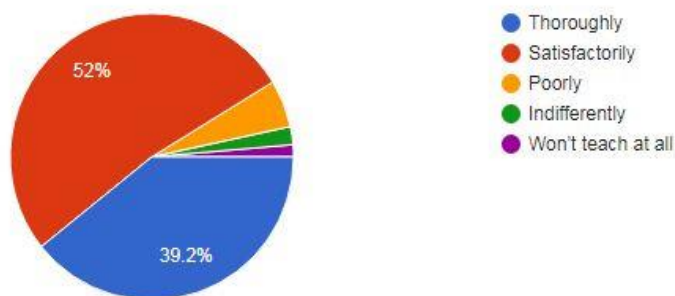
882 responses



Sr. No.		Student Count	Students Responses in %
1	85 to 100	448	50.80
2	70 to 84	277	31.4
3	55 to 69	116	13.15
4	30 to 54	31	3.51
5	Below 30	10	1.13

2. How well did the teachers prepare for the classes?

882 responses

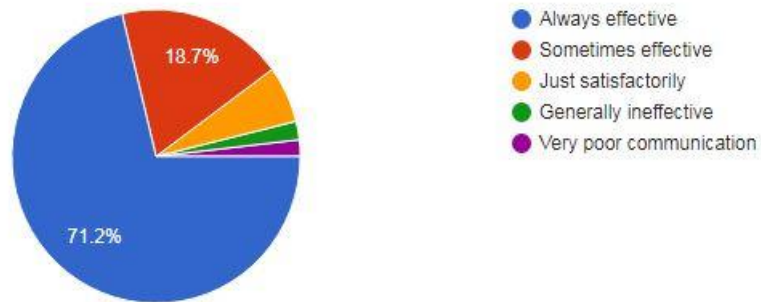


Sr. No.		Student Count	Students Responses in %
1	Thoroughly	346	39.2
2	Satisfactorily	459	52.0
3	Poorly	47	5.3
4	Indifferently	18	2.0
5	Won't teach at all	12	1.4

Student Satisfaction Survey 2019 - 2020

3. How well were the teachers able to communicate?

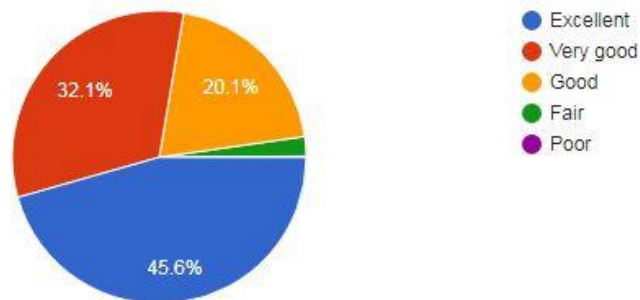
882 responses



Sr. No.		Student Count	Students Responses in %
1	Always effective	628	71.2
2	Sometimes effective	165	18.7
3	Just satisfactorily	55	6.2
4	General ineffective	18	2.0
5	Very poor communication	16	1.8

4. The teacher's approach to teaching can best be described as

882 responses

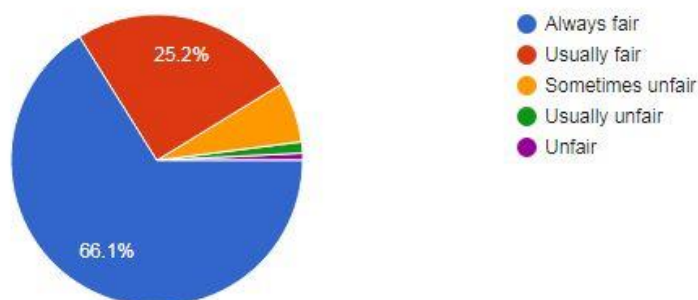


Sr. No.		Student Count	Students Responses in %
1	Excellent	402	45.6
2	Very good	283	32.1
3	Good	177	20.1
4	Fair	19	2.2
5	poor	01	0.1

Student Satisfaction Survey 2019 - 2020

5. Fairness of the internal evaluation process by the teachers.

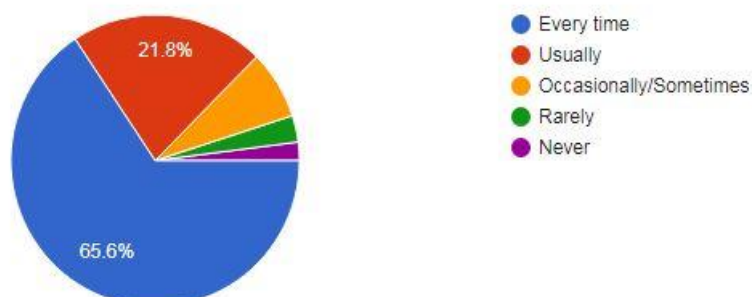
882 responses



Sr. No.		Student Count	Students Responses in %
1	Always fair	583	66.1
2	Usually fair	222	25.2
3	Sometimes fair	59	6.7
4	Usually unfair	11	1.2
5	Unfair	07	0.8

6. Was your performance in assignments discussed with you?

882 responses

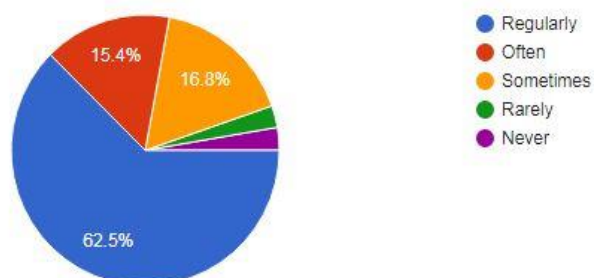


Sr. No.		Student Count	Students Responses in %
1	Every time	579	65.6
2	Usually	192	21.9
3	Occasionally / Sometimes	67	7.6
4	Rarely	26	2.9
5	Never	18	2.0

Student Satisfaction Survey 2019 - 2020

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

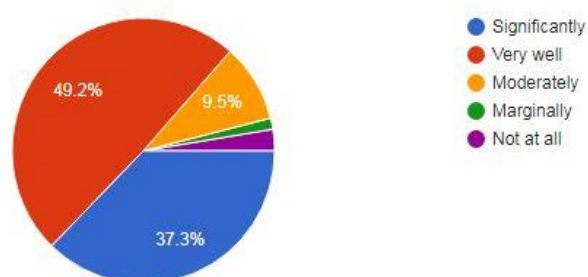
882 responses



Sr. No.		Student Count	Students Responses in %
1	Regularly	551	62.5
2	Often	148	16.8
3	Sometimes	136	15.4
4	Rarely	24	2.7
5	Never	23	2.6

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

882 responses

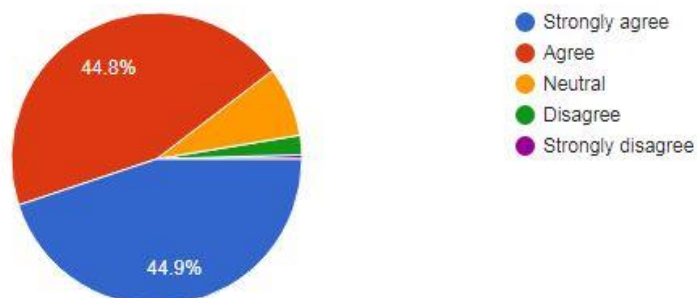


Sr. No.		Student Count	Students Responses in %
1	Significantly	434	49.2
2	Very well	329	37.3
3	Moderately	84	9.5
4	Marginally	23	2.6
5	Not at all	12	1.4

Student Satisfaction Survey 2019 - 2020

9. The institution provides multiple opportunities to learn and grow.

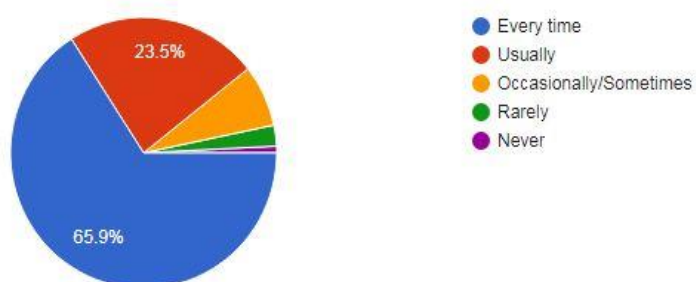
882 responses



Sr. No.		Student Count	Students Responses in %
1	Strongly agree	396	44.9
2	Agree	395	44.8
3	Neutral	68	7.7
4	Disagree	19	2.1
5	Strongly disagree	04	0.5

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

882 responses

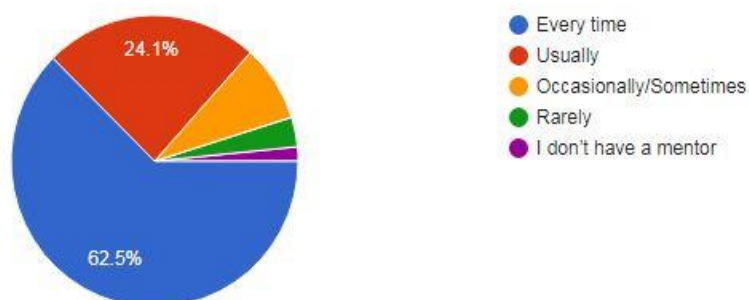


Sr. No.		Student Count	Students Responses in %
1	Every time	581	65.9
2	Usually	207	23.5
3	Occasionally / Sometimes	65	7.4
4	Rarely	22	2.5
5	Never	07	0.8

Student Satisfaction Survey 2019 - 2020

11. Your mentor does a necessary follow-up with an assigned task to you.

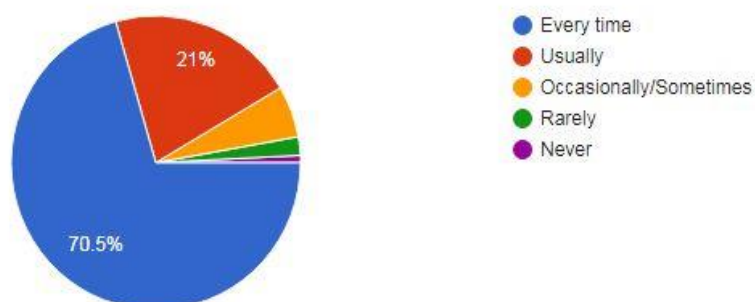
882 responses



Sr. No.		Student Count	Students Responses in %
1	Every time	551	62.5
2	Usually	213	24.1
3	Occasionally / Sometimes	75	8.5
4	Rarely	29	3.3
5	I don't have a mentor	14	1.6

12. The teachers illustrate the concepts through examples and applications.

882 responses

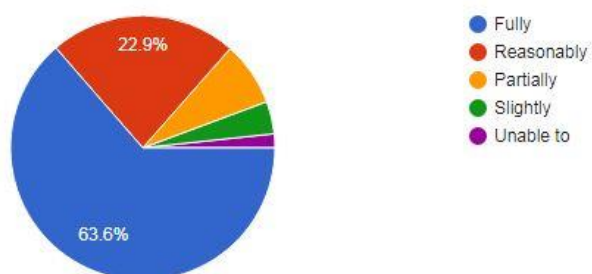


Sr. No.		Student Count	Students Responses in %
1	Every time	622	70.5
2	Usually	185	21
3	Occasionally / Sometimes	50	5.7
4	Rarely	18	1.2
5	Never	07	0.8

Student Satisfaction Survey 2019 - 2020

13. The teachers identify your strengths and encourage you with providing right level of challenges.

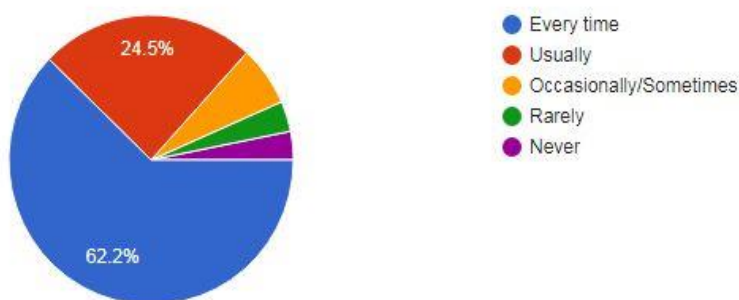
882 responses



Sr. No.		Student Count	Students Responses in %
1	Fully	561	63.6
2	Reasonably	202	22.9
3	Partially	69	7.8
4	Slightly	35	4.0
5	Unable to	15	1.7

14. Teachers are able to identify your weaknesses and help you to overcome them.

882 responses

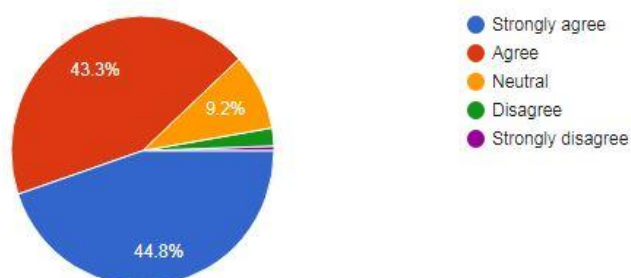


Sr. No.		Student Count	Students Responses in %
1	Every time	549	62.2
2	Usually	216	24.5
3	Occasionally / Sometimes	59	6.7
4	Rarely	30	3.4
5	Never	28	3.2

Student Satisfaction Survey 2019 - 2020

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

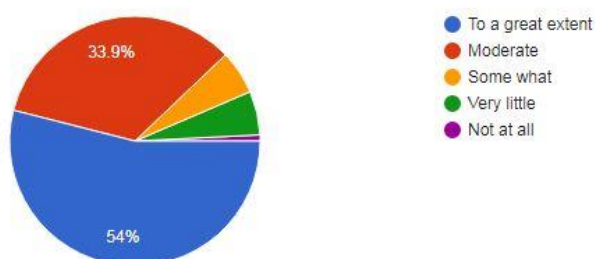
882 responses



Sr. No.		Student Count	Students Responses in %
1	Strongly agree	395	44.8
2	Agree	382	43.3
3	Neutral	81	9.2
4	Disagree	19	2.2
5	Strongly Disagree	05	0.6

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

882 responses

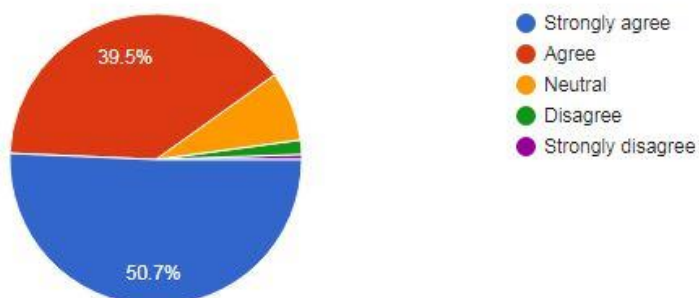


Sr. No.		Student Count	Students Responses in %
1	To a great extent	476	54.0
2	Moderate	299	30.9
3	Some what	50	5.7
4	Very little	50	5.7
5	Not at all	07	0.8

Student Satisfaction Survey 2019 - 2020

17. Teachers encourage you to participate in extracurricular activities.

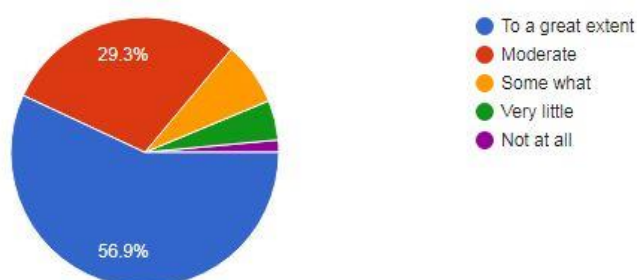
882 responses



Sr. No.		Student Count	Students Responses in %
1	Strongly agree	447	50.7
2	Agree	348	39.5
3	Neutral	68	7.7
4	Disagree	14	1.6
5	Strongly Disagree	05	0.6

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

882 responses

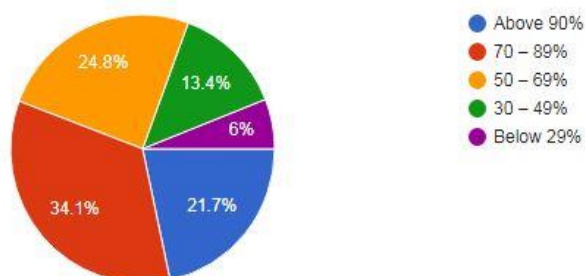


Sr. No.		Student Count	Students Responses in %
1	To a great extent	502	56.9
2	Moderate	258	29.3
3	Some what	67	7.6
4	Very little	42	4.8
5	Not at all	13	1.5

Student Satisfaction Survey 2019 - 2020

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

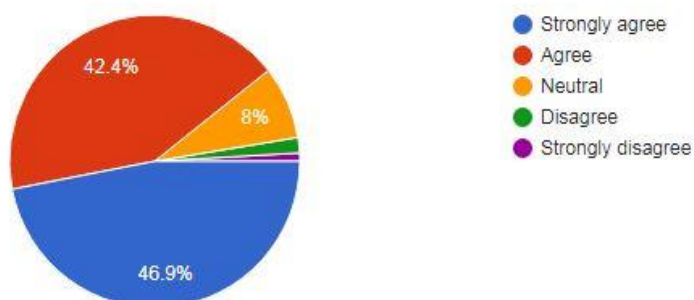
882 responses



Sr. No.		Student Count	Students Responses in %
1	Above 90 %	191	21.7
2	70 – 89 %	301	34.1
3	50 – 69 %	219	24.8
4	30 – 49 %	118	13.4
5	Below 29 %	53	6.0

20. The overall quality of teaching-learning process in your institute is very good.

882 responses



Sr. No.		Student Count	Students Responses in %
1	Strongly agreed	414	46.9
2	Agree	374	42.4
3	Neutral	71	8.0
4	Disagree	15	1.7
5	Strongly disagree	08	0.9